

### Solmir Colors, Practice for the Future, General terms and conditions

Solmir Colors, Practice for the Future, was founded by Mireille Kersten. Solmir Colors, Practice for the Future, is located in Best and registered by number 66675545 at the Chamber of Commerce.

#### 1. General terms and conditions:

- \* The General terms and conditions apply to anyone who has registered for a service with Solmir Colors, Practice for the Future, hereinafter referred to as client.
- \* Deviations from these terms and conditions are only valid if explicitly agreed in writing.
- \* By using a service at Solmir Colors, Practice for the Future, client agrees to these terms and conditions and possible consequences in case of violation of these terms and conditions.

### 2. Responsibility:

- \* Registration and participation in the sessions are entirely voluntary.
- \* Each client is fully responsible for his or her actions and their consequences during and after the sessions
- \* It is the client's responsibility to behave in a motivated manner and in accordance with appropriate standards and values during the sessions.
- \* It is the responsibility of the client to ask for additional information and explanations in case of ambiguities.
- \* It goes without saying that everyone's privacy is guaranteed and that the duty of confidentiality is observed and upheld.
- \* If consultation with third parties is required in the client's interest, the client's permission will always be sought first.
- \* If there is a compelling reason not to continue the treatment, both the client and the psychologist are entitled to terminate the treatment unilaterally.

# 3. Privacy / AVG:

Solmir Colors, Practice for the Future, respects clients' privacy and handles their data with care. Personal data (name, address, place of residence, telephone number, email address) and all matters discussed and written down remain confidential. Notes are taken only for personal use.

IBAN: NL70 RABO 0311775128

BTW: 1662.66.711.B03 KvK: 66675545

www.solmircolors.com



#### 4. Prices:

Prices are listed separately on the website, namely:

One-to-one session, on location or online: 45 - 50 minutes

€ 105,00

One-to-one session long, on location or online:

75 - 80 minutes € 155,00

Relationship therapy per session:

45 - 50 minutes € 125,00

Relationship therapy long per session:

75 -80 minutes € 185,00

Individual (employer) programme consisting of 5 sessions, on location or online:

45 - 50 minutes x 5 sessions:

€ 475,00

Individual (employer) programme consisting of 5 sessions, long, on location or online:

75 - 80 minutes x 5 sessions:

€ 725,00

Telephone consultation:

(max. 15 minutes)

€ 25,00

Reporting / intake report / treatment plan:

€ 95,00

Correspondence to third parties / business letter:

€ 95.00

All services are exempt from VAT. There is no extra charge outside office hours. Appointments that are not cancelled within 48 hours will be charged in full. If the client has an appointment on a Monday, cancellations should be made no later than the previous Friday, before 8pm.



## 5. Payment terms:

\*Payment for a session should be made in advance by bank transfer, no later than 24 hours before the session takes place. The invoice will be sent by e-mail, together with the appointment confirmation. If a client wishes to pay in cash during the session, this should be communicated prior to the session. Client agrees to transfer the payment to account NL70RABO0311775128 to Solmir Colors, Practice for the Future in Best.

\*If payment is not made at least 24 hours prior to the session, the session cannot take place and a payment reminder will follow. If the client does not fulfil the obligation within 8 days from the date of the payment reminder, Solmir Colors, Practice for the Future, is entitled to charge an administration fee at the second reminder.

\*In case of late payment, Solmir Colors, Practice for the Future is entitled to suspend further treatment until the client has fulfilled the payment obligation.

#### 6. Cancellation:

\* Cancellation or rescheduling of a session should be done no later than 48 hours in advance. If an appointment is not cancelled or rescheduled 48 hours in advance, the full costs will be charged. In case of late or no cancellation, this means for Solmir Colors, Practice for the Future, that no other appointment can be scheduled that time period, thus lost time.

# 7. Liability:

- \* Solmir Colors, Practice for the Future, excludes any liability in respect of any damage or injury arising out of or in connection with the services offered by Solmir Colors, Practice for the Future.
- \* Services provided by Solmir Colors, Practice for the Future do not constitute a guarantee of anything.

#### 8. Amendment of terms and conditions:

Solmir Colors, Practice for the Future, is entitled at any time to amend these general terms and conditions. The general terms and conditions, as they read at the time before the amendment, shall continue to apply to the services that had been established at that time. Subsequent services will then be subject to the new general terms and conditions.

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## 9. Professional Organisation:

Insofar as the services fall within the field of expertise of the professional organisation NIP, to which psychologist is affiliated, then the psychologist is bound by the provisions of her professional organisation during sessions. The complaint regulation of the professional organisation in question is valid to the extent that any complaint falls within the scope of the complaint regulation invoked by the client or psychologist.

### 10. Applicable law:

The agreements and services between Solmir Colors, Practice for the Future, and the client are governed by Dutch law.

Best, August 2025.

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